The app says

"You Aren't Connected"

GlowStone Lighting Plus App

10:54

Live

100%

R   255

G   128

B   51

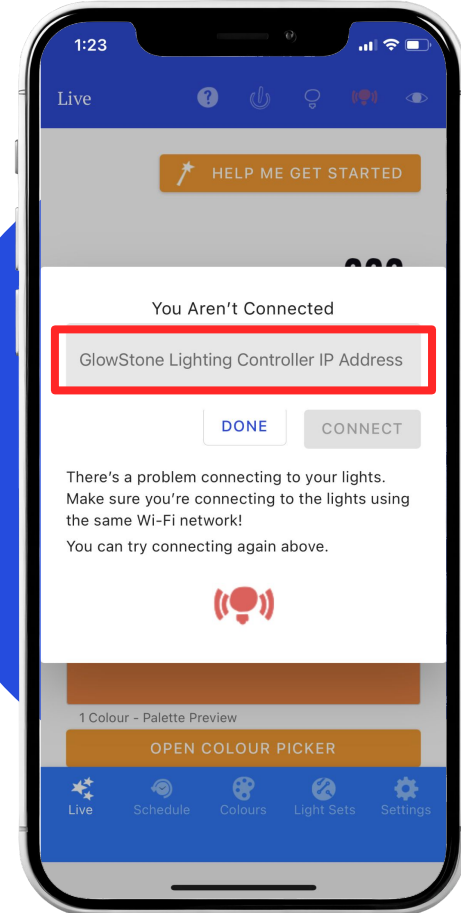Colour Palette
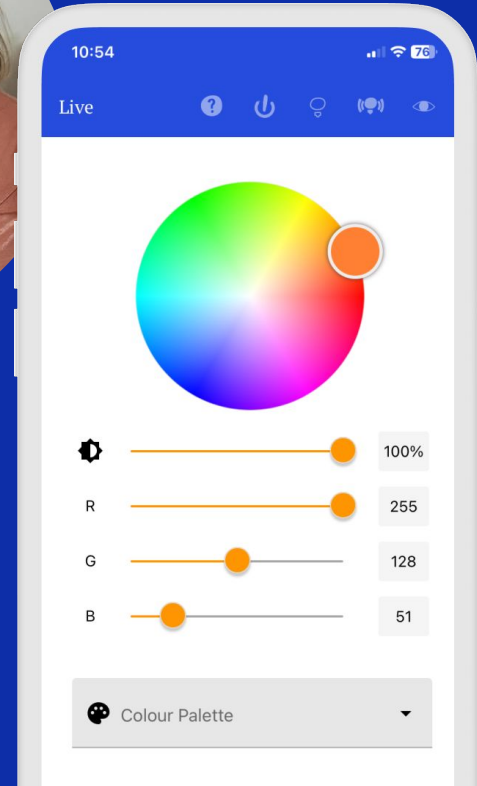
If you launch the Glowstone Lighting Plus App and this message comes up saying "You Aren't Connected", then follow these steps to get reconnected to your lights.
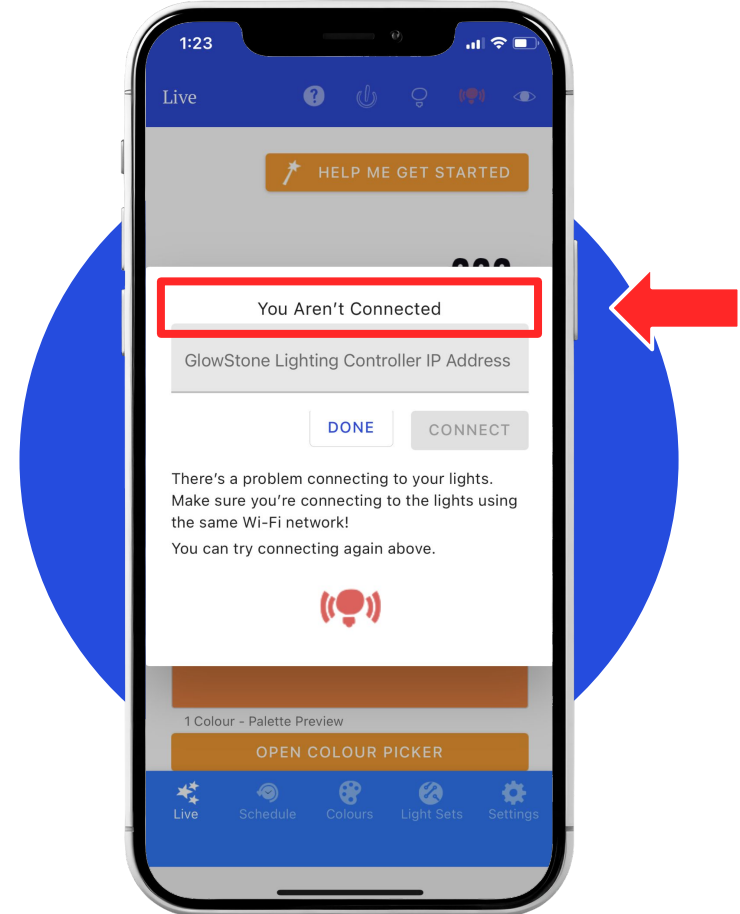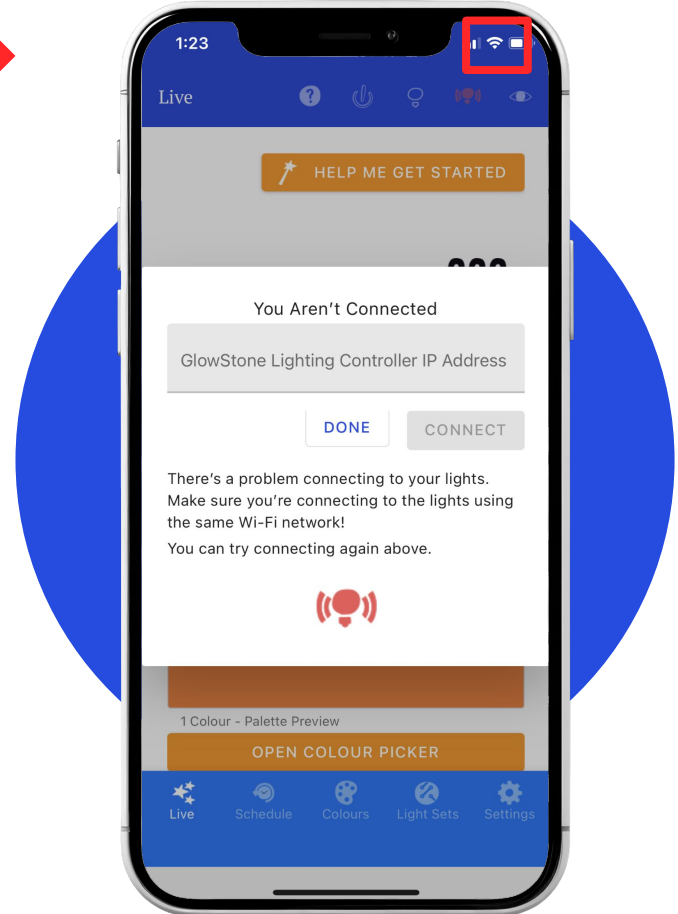
#1

If you have an "IP Address" for your GlowStone Lighting Controller, enter it in the Grey Box and click "CONNECT".

#2

Double check that your phone is connected to the same wifi network that your controller is linked to.

NOTE: If you have gotten a new wifi network since you initially had your lights setup then you will have to use this tutorial to update that information.

4

#3

Make sure the power is on:

- Are the lights plugged in?
- Is the soffit receptacle turned on?
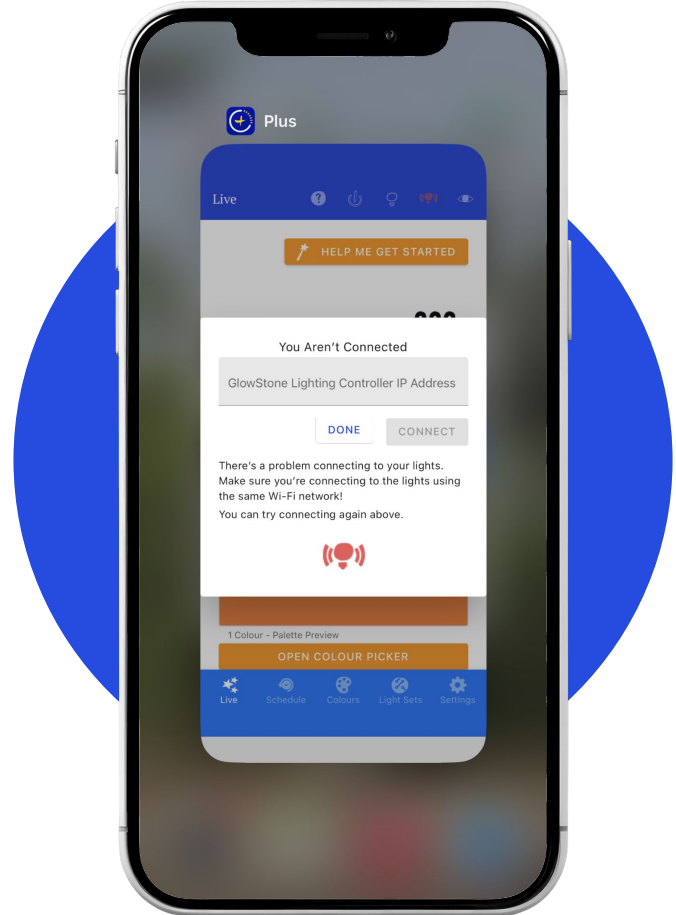
Solving "You Aren't Connected"

#4

If your Power was "OFF"

- Fully close out of the app, then relaunch it.

If your Power was "ON"

- Turn it off, wait for 15 sec.
- Turn it back on.
- Fully close out of the app, then relaunch it.

Sometimes this is all it takes to get you connected to your lights.
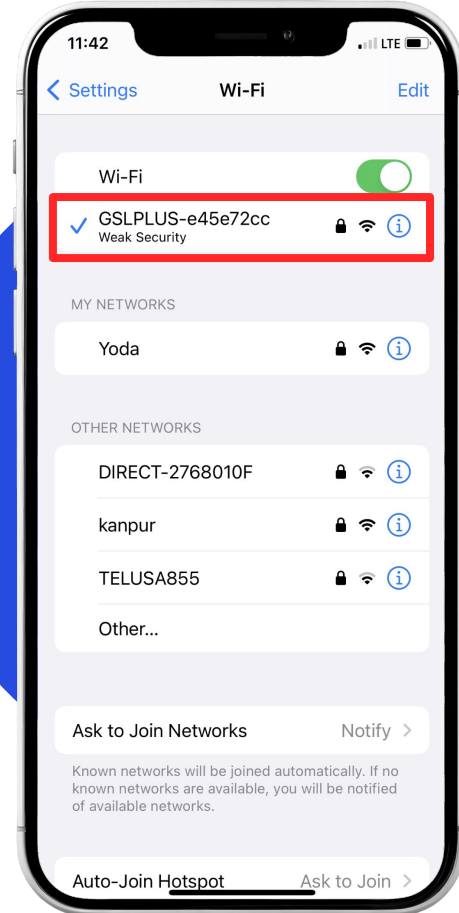
6

Still Not Connected?

If all the previous suggestions have not worked you will have to access the "backend" of the app to find the IP address assigned to your lights. Just follow the step described on the next pages.
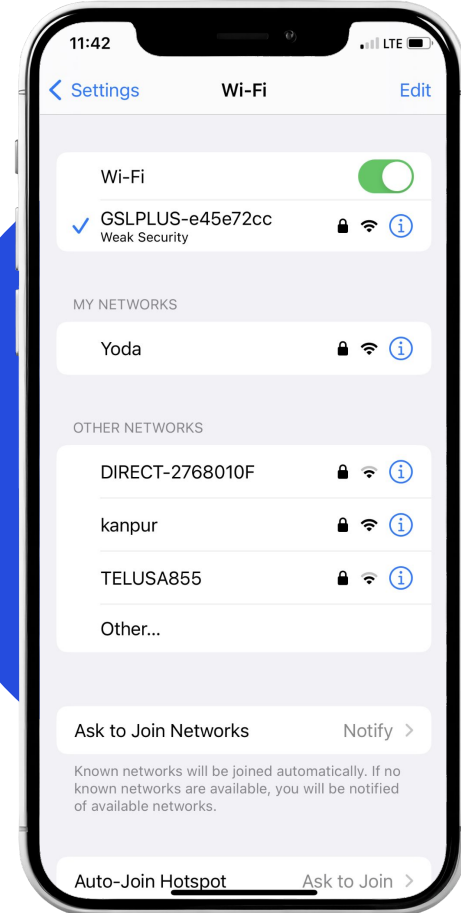
GlowStone
LIGHTING
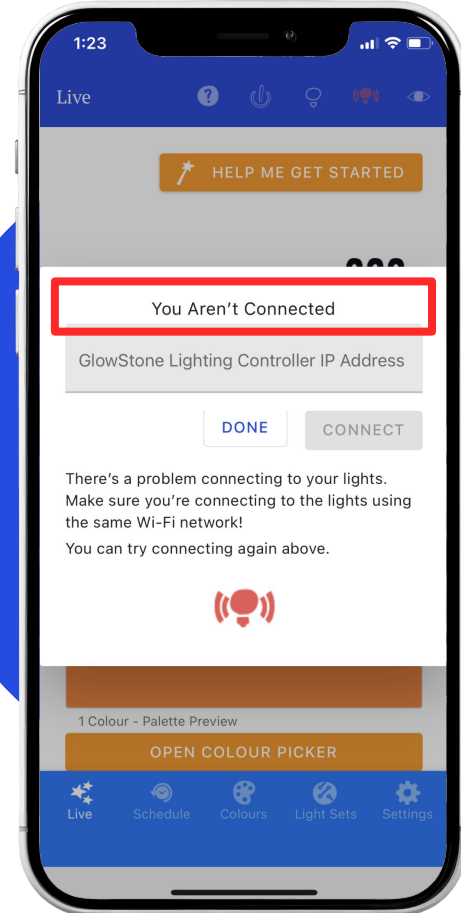
#5

Go to the Wi-Fi settings on your phone and locate the "GSLPLUS..." network that looks similar to this.

8

![GlowStone Lighting logo]

#6

Click on the network and enter this password: **gslplus86CD4T**
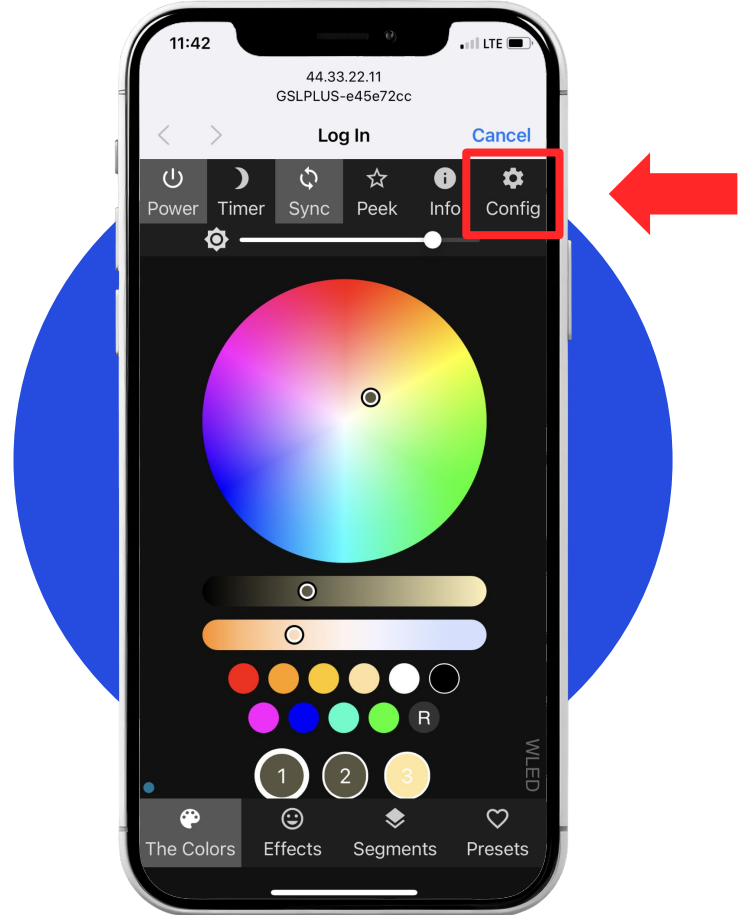
#7

After a few second, your phone will bring up this page. You are now in the backend of the app.

#8

Click "Config" in the top right corner.

#9

Now click "WiFi Setup".

#10

Find the "Client IP:"

It's the specific number sequence your App needs (Hint: write it down or take a screenshot).

If it displays "Not Connected" instead of numbers, contact your Dealer for technical assistance or reach out to our main office at (403) 453-2224 or via email at info@glowstonelighting.com.
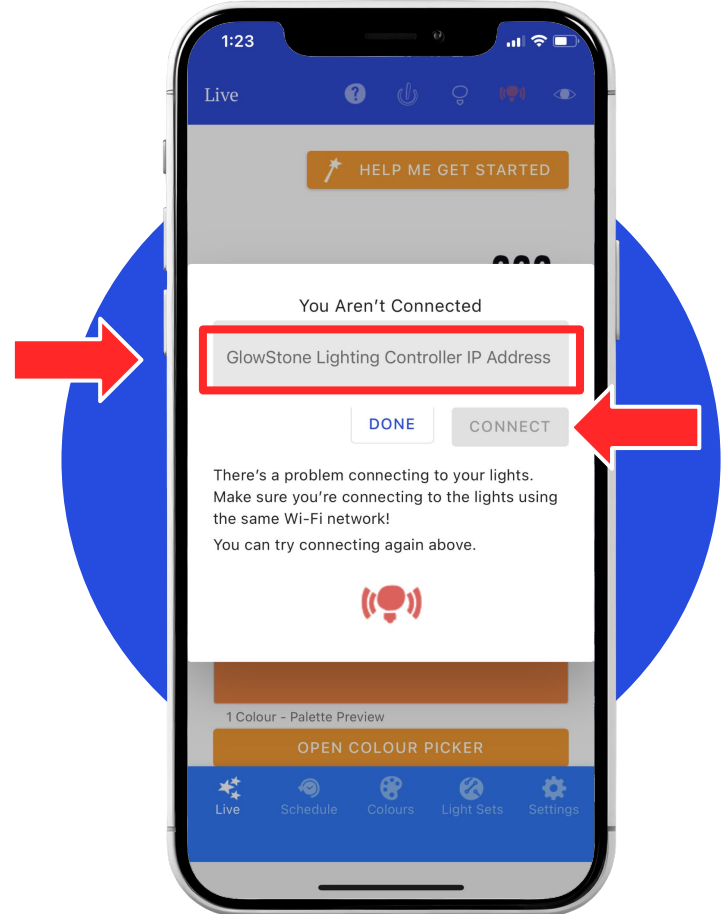

13

#11

Now that you have the "IP Address"-

- Go back to your phone settings and connect to your home wifi.
- Launch the App again.
- Enter the IP address.
- Click Connect

You should now be connected to your lights.

Thank you!

We hope you Love Coming Home
to your GlowStone Lighting.

Still have questions?

We would be happy to help. Check our Support
page by scanning QR code or visiting
https://GlowStoneLighting.com/Support/

(403) 453-2224   info@glowstonelighting.com

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