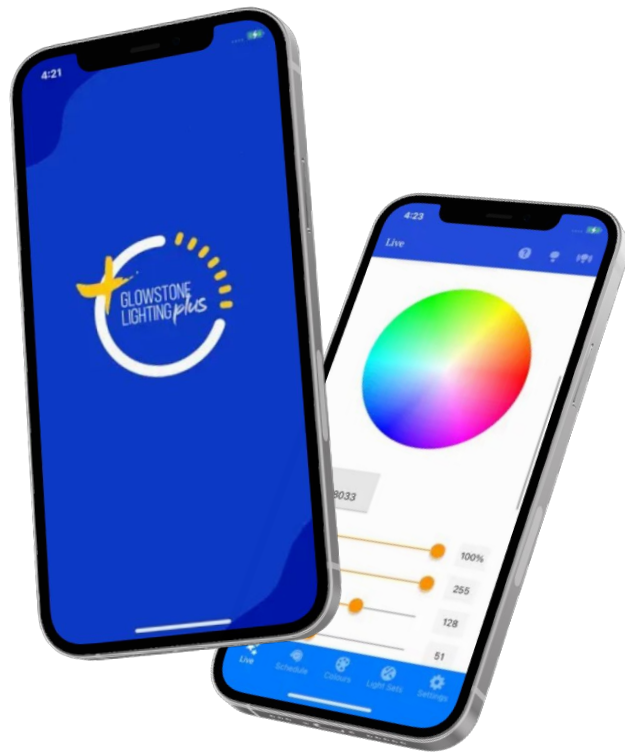


The app says  
"You Aren't Connected"



# IMPORTANT

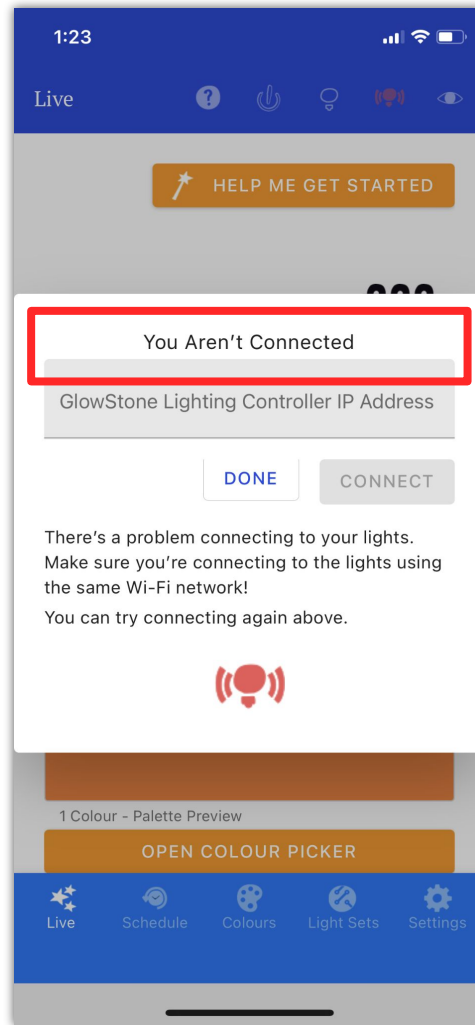
You will not be able to use the new “Glowstone Lighting Plus” app unless you have had a compatible **new controller** installed.

If you are unsure if you have the new controller or want to have one installed you can contact us by phone at 403-453-2224, or email at [info@glowstonelighting.com](mailto:info@glowstonelighting.com).

If you launch the app and it gives you this message

“You Aren’t Connected”

Here are a few things to try.



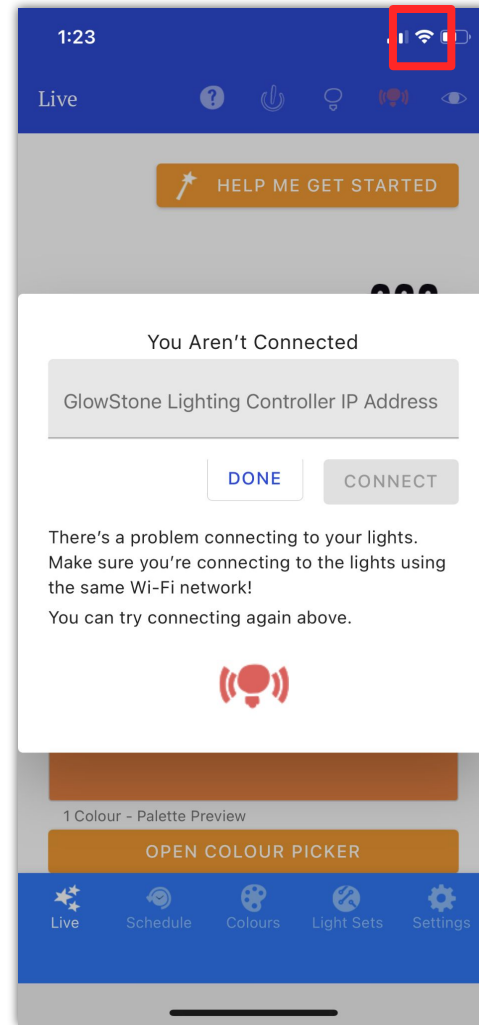
# #1

## Double Check:

- Your phone is connected to the same wifi network that your controller is linked to.

## NOTE:

*If your phone and your controller are on different networks you won't be able to connect to the lights.*



## #2

Make sure:

- The power is on.
  - Are they plugged in?
  - Is the soffit receptacle turned on?



# #3

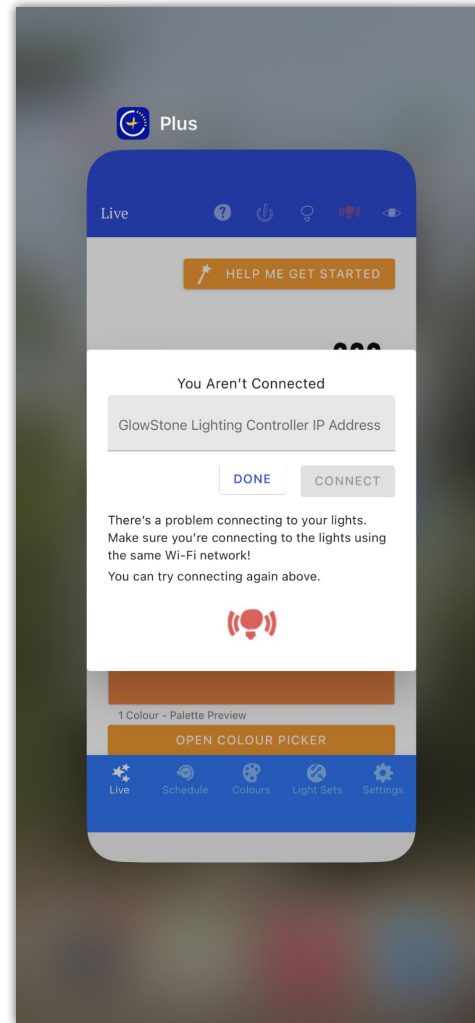
If your Power was “OFF”

- Fully close out of the app, then relaunch it.

If your Power was “ON”

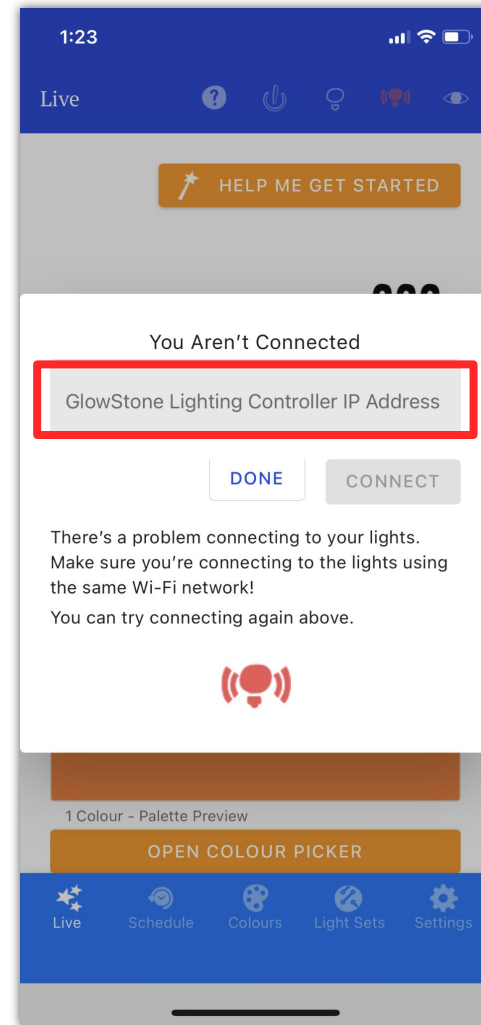
- Turn it off, wait for 15 sec.
- Turn it back on.
- Fully close out of the app, then relaunch it.

*Sometimes this is all it takes to get you connected to your lights.*



# #4

If you have an “IP Address” for your GlowStone Lighting Controller, enter it in the Grey Box and click “CONNECT”.



## STILL NOT CONNECTED

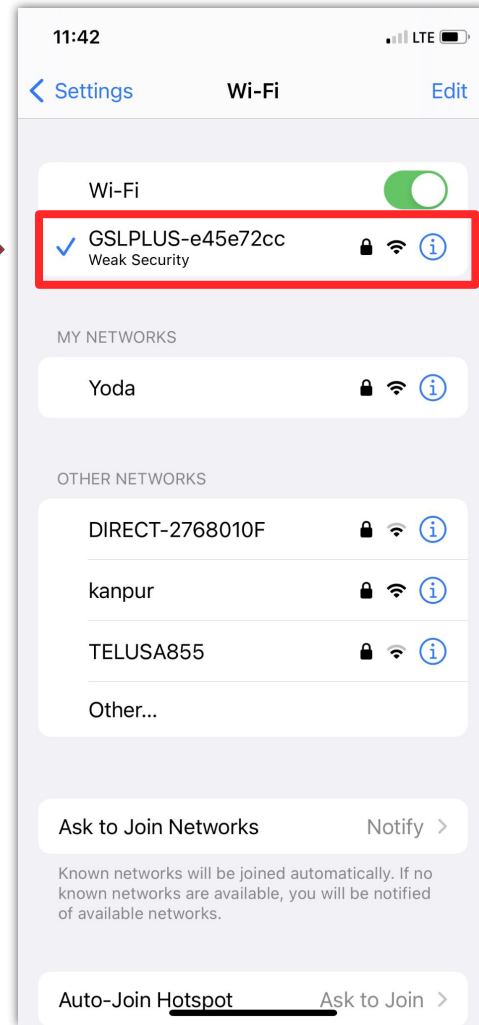
All the previous suggestions have not worked, so...

- You will have to access the “backend” of the app to find the IP address assigned to your lights.



# #5

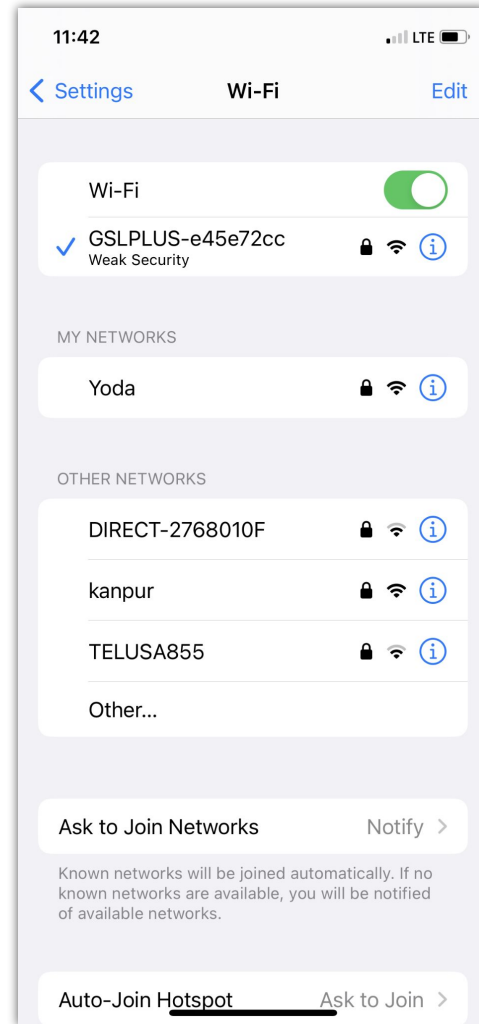
Go to the Wi-Fi settings on your phone and locate the “GSLPLUS” network that looks similar to this.



# #6

Click on the network and enter this password:

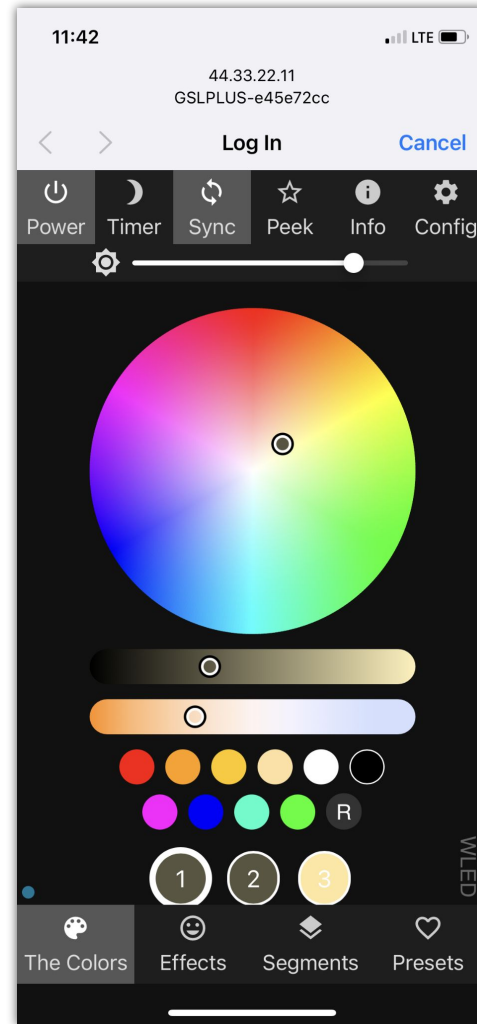
gslplus86CD4T



# #7

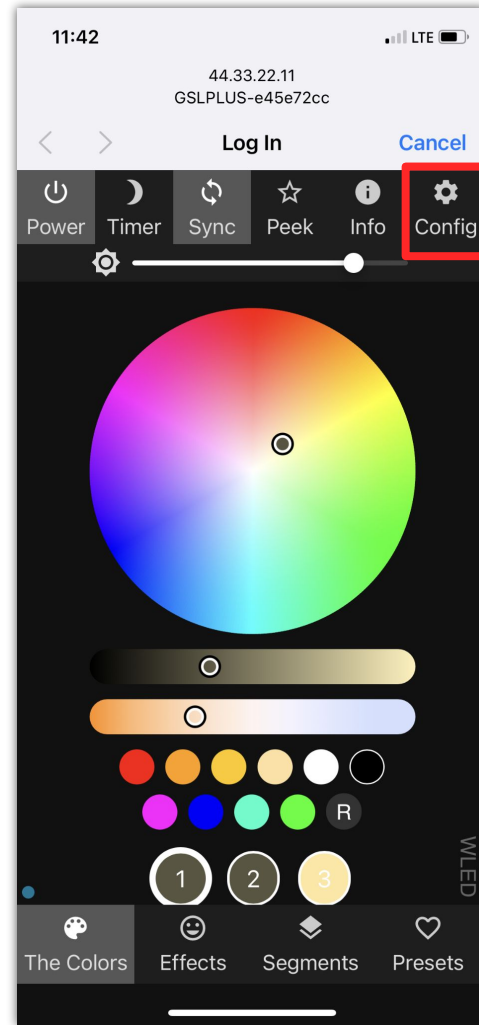
After a few second, your phone will bring up this page.

You are now in the backend of the app.



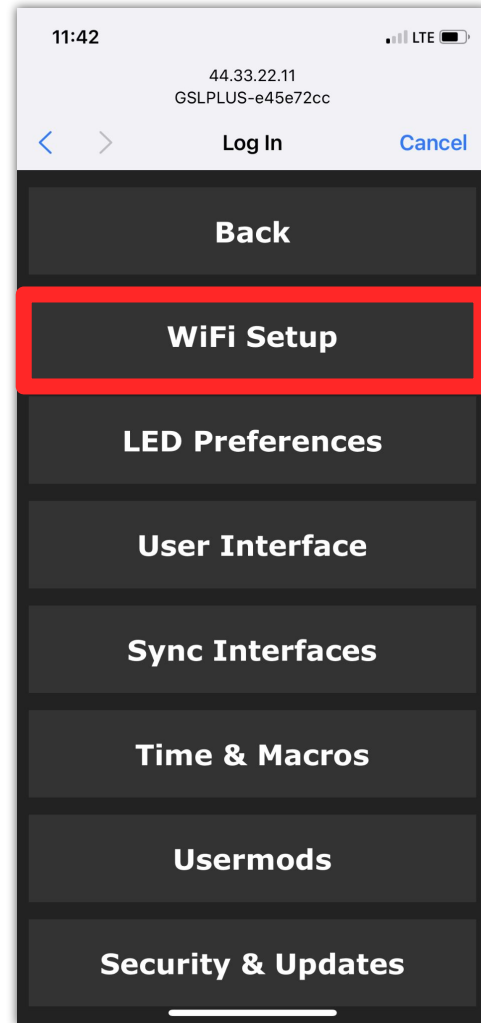
# #8

Click “**Config**”  
in the top right corner.



# #9

Now click **“WiFi Setup”**.



# #10

Find the “Client IP:”

- This sequence of numbers is the IP Address your App is asking for. *(make sure to write it down or take a screenshot)*
- If it says “Not Connected”, instead of a sequence of numbers, Call your Dealer for tech support.



11:42 44.33.22.11 GSLPLUS-e45e72cc

< > Log In Cancel

? Back Save & Connect

### WiFi setup

**Connect to existing network**

Network name (SSID, empty to not connect):  
House

Network password:  
.....

Static IP (leave at 0.0.0.0 for DHCP):  
0 . 0 . 0 . 0

Static gateway:  
0 . 0 . 0 . 0

Static subnet mask:  
255 . 255 . 255 . 0

mDNS address (leave empty for no mDNS):  
http://...local

**Client IP: 10.0.0.45**

**Configure Access Point**

AP SSID (leave empty for no AP):  
GSLPLUS-e45e72cc

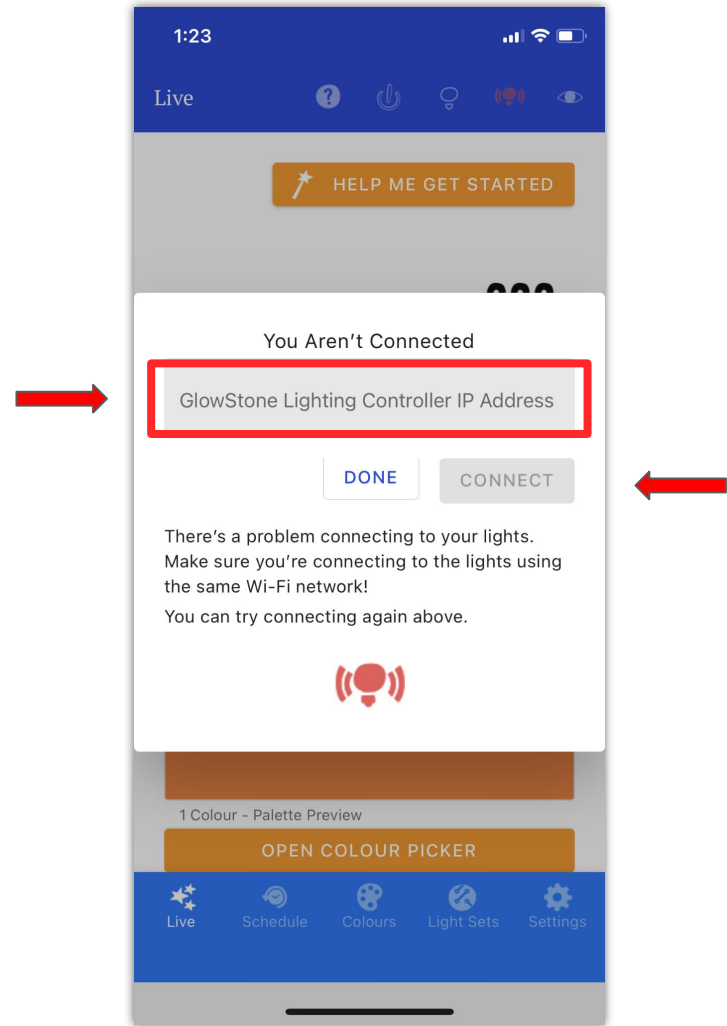
Hide AP name:

# #11

Now you have the “IP Address”:

- Go back to your phone settings and connect to your home wifi.
- Launch the App again.
- Enter the new IP address.
- Click Connect

You are now connected to your lights.



# Thank you!

We hope you Love Coming Home to your GlowStone Lighting.

**Need help or have questions?** We're here for you! Give us a call or send us an email, and we'll be happy to assist.

- **403-453-2224**
- **[info@glowstonelighting.com](mailto:info@glowstonelighting.com)**