

New WiFi Network Lights Won't Connect



IMPORTANT

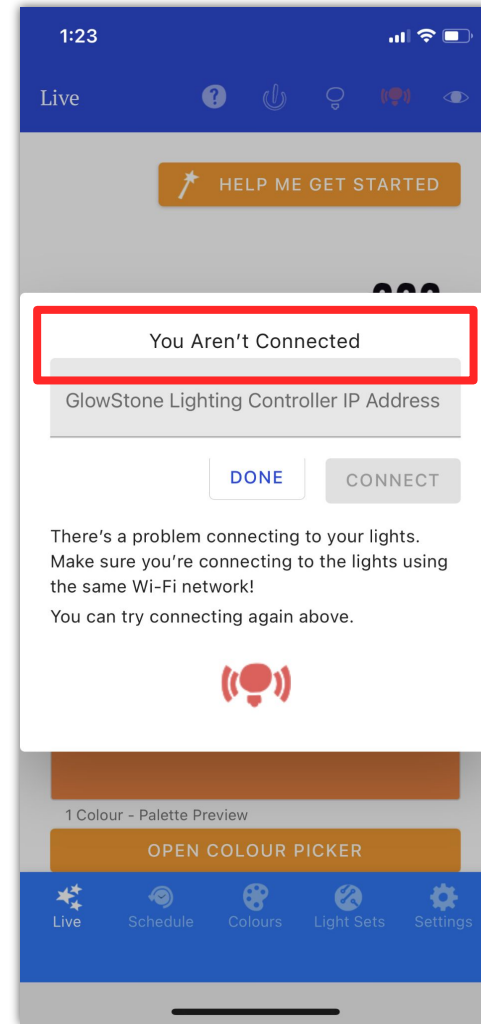
You will not be able to use the new “Glowstone Lighting Plus” app unless you have had a compatible **new controller** installed.

If you are unsure if you have the new controller or want to have one installed you can contact us by phone at 403-453-2224, or email at info@glowstonelighting.com.

If you have a new WiFi network and the app is giving you this message

“You Aren’t Connected”

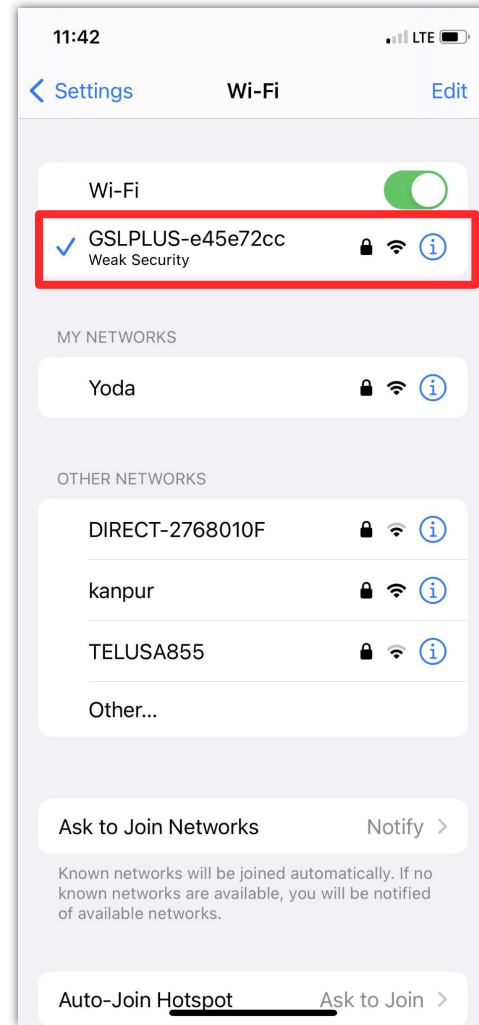
Here are a few things to try.



#1

Go to the Wi-Fi settings on your phone:

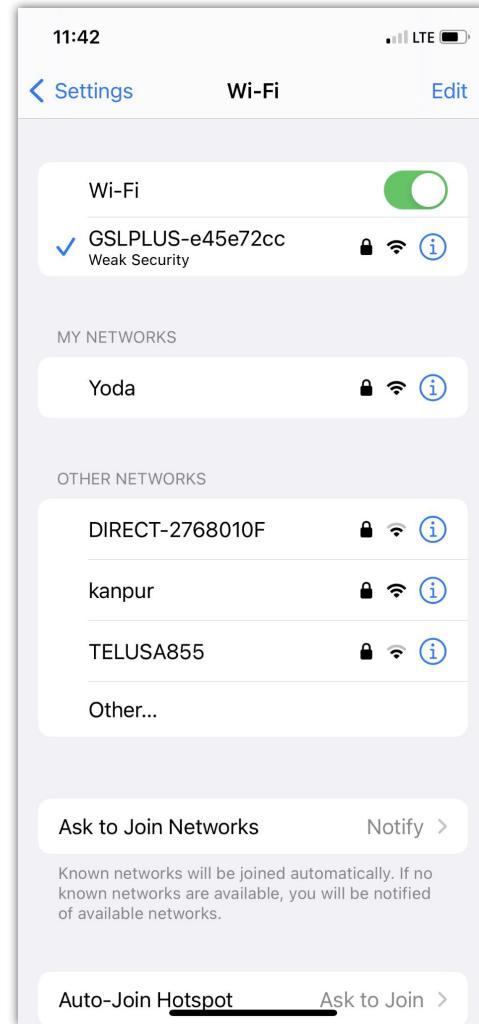
- Locate the “GSLPLUS” network that looks similar to this and click on it.
- If you can’t see a network like this, check that there is power to your lights.



#2

Click on the network and enter this password:

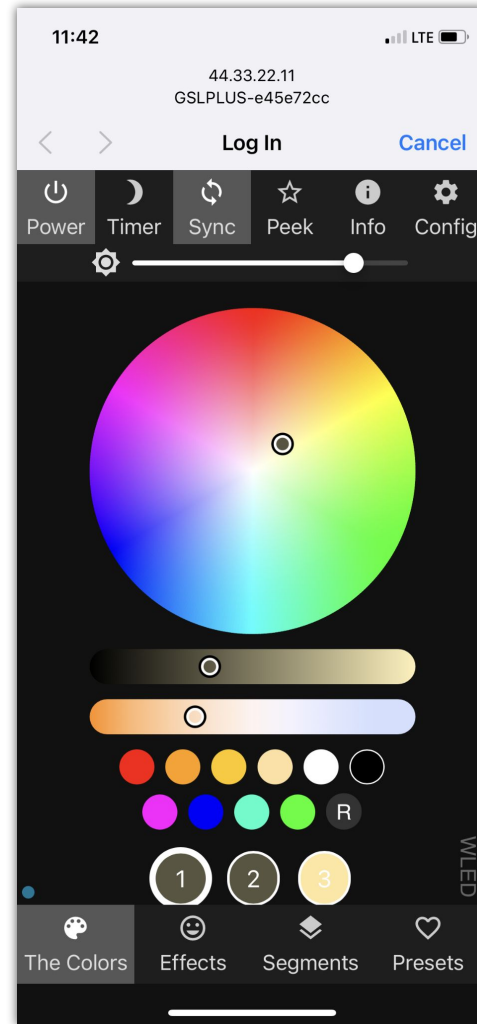
gslplus86CD4T



#3

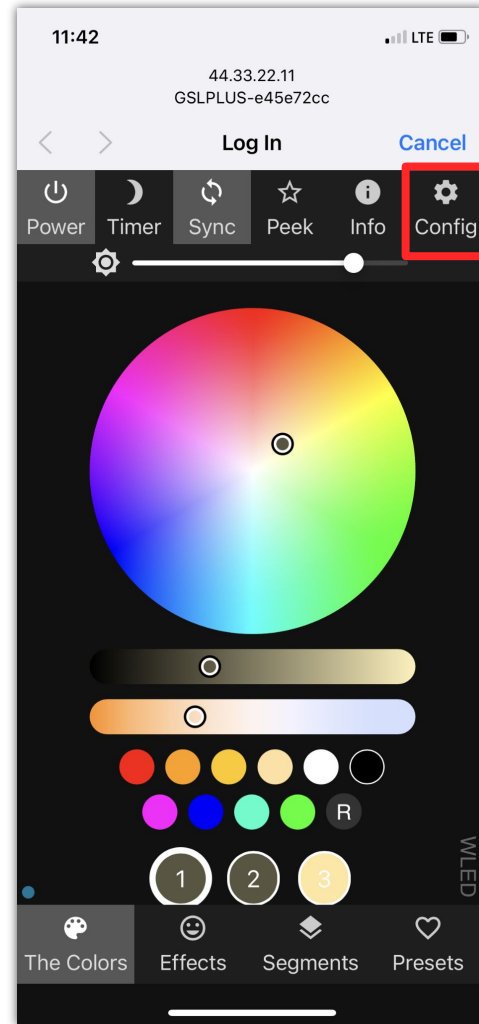
After a few second, your phone will bring up this page.

You are now in the backend of the app.



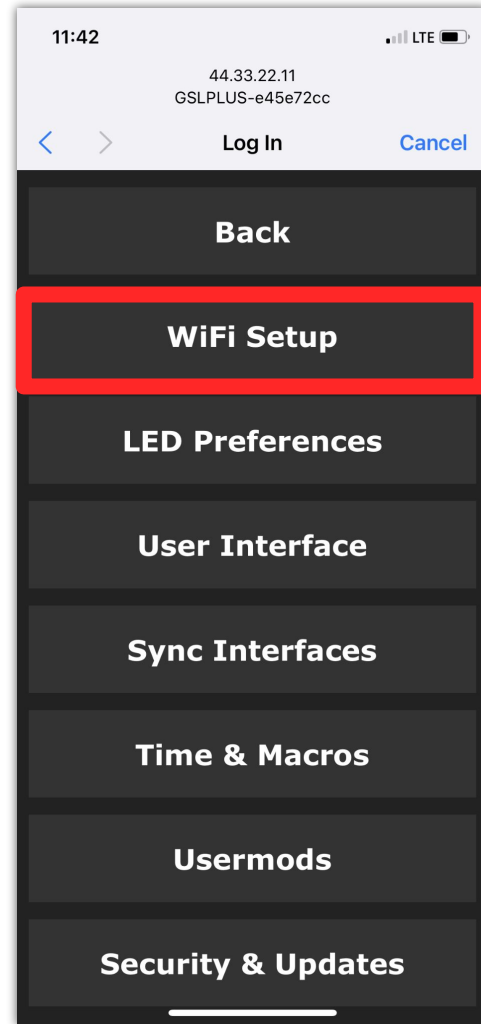
#4

Click “**Config**”
in the top right corner.



#5

Now click “WiFi Setup”.



Important Point

Some home WiFi signals are split into 5GHz and 2.4GHz networks.

The GlowStone lighting Plus Controller has to be connected to the 2.4 GHz option.



11:42 44.33.22.11 GSLPLUS-e45e72cc

< > Log In Cancel

? Back Save & Connect

WiFi setup

Connect to existing network

Network name (SSID, empty to not connect):
House

Network password:

Static IP (leave at 0.0.0.0 for DHCP):
0 . 0 . 0 . 0

Static gateway:
0 . 0 . 0 . 0

Static subnet mask:
255 . 255 . 255 . 0

mDNS address (leave empty for no mDNS):
http:// gsplus .local
Client IP: 10.0.0.45

Configure Access Point

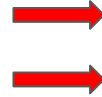
AP SSID (leave empty for no AP):
GSLPLUS-e45e72cc

Hide AP name:

#7

Enter your new Network Name (SSID) and Network Password.

*You **MUST** enter the Network Name and Network Password exactly as they are listed on your phone, or your controller will not connect. Capitals letters, punctuation and spaces matter.*



11:42 44.33.22.11 GSLPLUS-e45e72cc

< > Log In Cancel

? Back Save & Connect

WiFi setup

Connect to existing network

Network name (SSID, empty to not connect):
House

Network password:
.....

Static IP (leave at 0.0.0.0 for DHCP):
0 . 0 . 0 . 0

Static gateway:
0 . 0 . 0 . 0

Static subnet mask:
255 . 255 . 255 . 0

mDNS address (leave empty for no mDNS):
http:// gslplus .local

Client IP: 10.0.0.45

Configure Access Point

AP SSID (leave empty for no AP):
GSLPLUS-e45e72cc

Hide AP name:

#8

Once you have carefully entered the Network Name and password click “Save & Connect” to save your changes and connect your controller to the network.



11:42 44.33.22.11 GSLPLUS-e45e72cc

< > Log In Cancel

? Back **Save & Connect**

WiFi setup

Connect to existing network

Network name (SSID, empty to not connect):
House

Network password:
.....

Static IP (leave at 0.0.0.0 for DHCP):
0 . 0 . 0 . 0

Static gateway:
0 . 0 . 0 . 0

Static subnet mask:
255 . 255 . 255 . 0

mDNS address (leave empty for no mDNS):
http:// gsplus .local

Client IP: 10.0.0.45

Configure Access Point

AP SSID (leave empty for no AP):
GSLPLUS-e45e72cc

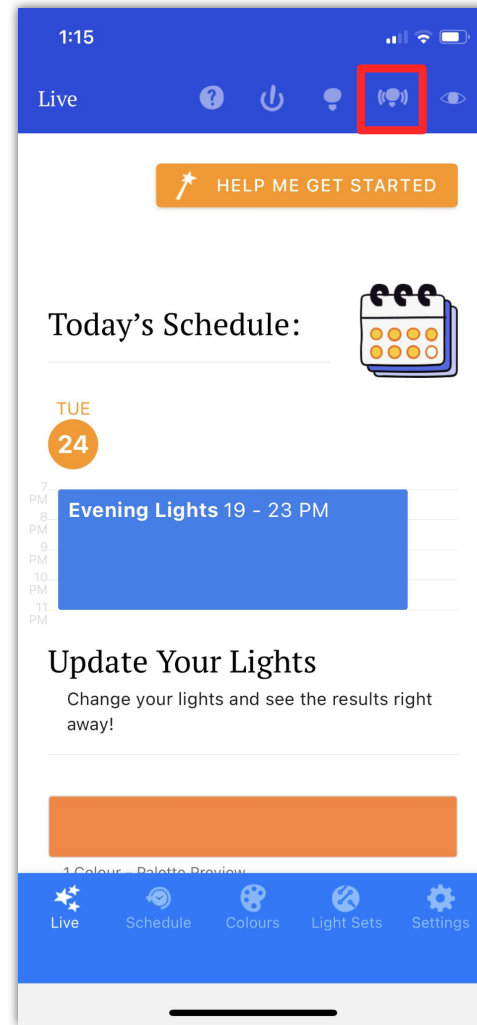
Hide AP name:

#9

Now:

- Go back to your phone settings and connect to your home wifi.
- Launch the App.

You should now be connected to your lights.



Thank you!

We hope you Love Coming Home to your GlowStone Lighting.

Need help or have questions? We're here for you! Give us a call or send us an email, and we'll be happy to assist.

- **403-453-2224**
- **info@glowstonelighting.com**